

INDUSTRIAL AND INSTITUTIONAL

Technical Support Offerings





FORMULATION GUIDANCE

Part of MDG's trusted process is ensuring that all ingredients added to our products are stable when mixed together. MDG has a list of laboratory tested and approved, compatible ingredients. Don't see your ingredient on the list? Send us your ingredients for biostability testing in order to ensure compatibility.

COMPETITOR BENCHMARKING

See how your current supplier measures up to MDG products through competitor benchmarking. Competitor benchmarking focuses on count verification and comparison. MDG's strains are grown in-house and tested for repeatable and consistent results; we stand by our quality claim. This support offering will help you and your customers better understand the quality of competing products.



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BlackBox® KNOWLEDGE

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The BlackBox™ Knowledge Platform draws on the expertise of chemists, engineers, microbiologists, operations managers and the use of proven scientific processes to better understand how to optimize system operation. From bi-monthly newsletters, relevant case studies, a private access portal, and other key tools to keep you sharp and engaged – the team at MDG provides you with continued education to ensure future success.



CUSTOMIZATION & NEW PRODUCT DEVELOPMENT

The SporActiv™ Product Line contains a robust and versatile line of products, but MDG understands that at times, specific needs require customized solutions. MDG owns the entire product development process from discovery to scale-up. We have the capabilities to customize our current products or create an entirely new product to fit your needs.





REGULATORY GUIDANCE

Registering new products, entering new countries, attaining new certifications and ensuring you include the correct product information all come with varying degrees of regulatory guidelines. Before executing the plan, we suggest working with a regulatory professional to ensure your next steps align with your overall strategy, so that no regulatory issues stand in your way. Our regulatory team is available to our partners for questions, guidance and support.

