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Wastewater Technical Support Specialist

Required Education: MS in either Biology, Microbiology, Chemistry, Environmental Sciences, or Engineering. BS with additional years of industrial experience also considered.

Required Experience: 1+ years

Base Pay: Competitive (based on experience)

Required Travel: 50%

Location: US-WI-Franklin

Employee Type: Full-Time

Manages Others: No

Reports To: Wastewater Technical Service
Manager

Industry: Microbiology, Biotechnology,
Wastewater Treatment

Company Description

Microbial Discovery Group (MDG) is an R&D driven microbial cultivation and fermentation company. MDG provides bioaugmentation products and solutions for a multitude of industries. MDG excels in new product innovation, customer focused manufacturing and technical support expertise.

Job Description

Microbial Discovery Group (MDG) in Franklin, WI seeks a self-driven, goal oriented wastewater Technical Support Specialist. The ideal candidate will work from Franklin, WI. MDG's wastewater approach combines novel bioaugmentation products with wastewater treatment training, site evaluation programs, and treatment support for their service providers.



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Position Responsibilities

The Wastewater Technical Support Specialist will work in collaboration with the sales and marketing teams in providing support to wastewater service and distribution companies, ensuring successful treatment programs.

- Help develop, write and edit documents such as technical bulletins, proposals, reports, and training materials.
- Work with the sales staff to help train clients and maintain accounts through occasional site visits and trouble shooting.
- Work with R&D to develop improved support service offerings, field testing tools, and data for clients.

Minimum Requirements

- One to five years of wastewater experience in support, sales, or engineering
- Technical understanding of wastewater treatment processes
- Strong organization and follow through
- Excellent listening, training and presentation skills
- Adaptable to work with the changing dynamics of customer needs
- A desire to build and grow with the company and industry
- Excellent verbal/written communication and computer skills required
- Ability to lift 50 lbs. occasionally and do some hands on work in the field with wastewater clients
- Availability for daily, overnight and at times multiple day travel (50%)
- Ability to handle multiple projects and situations



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Education/Training

- MS in either Biology, Microbiology, Chemistry, Environmental Sciences, or Engineering
- BS with additional years of industrial experience also considered

How to Apply

- Begin the process by submitting your resume [HERE](#)
- You must also complete a Culture Index Survey [HERE](#) in order to be considered for the position. Your application will not be reviewed without the completion of the survey

Additional Resources

For more information about MDG and the type of work required, check out the following resources:

- [Wastewater Treatment](#)
- [Employee Profile](#)

For additional information, please contact us at:
info@mdgbio.com